# **Executive Board Meeting**



April 25, 2014

To: Executive Board

Subject: Staff Compensation Program

## Recommendation

Adopt modifications to Foothill Transit's management compensation plan related to staff compensation adjustments.

# **Analysis**

In June 2013, the Executive Board adopted Foothill Transit's management compensation plan. This plan identified pay ranges and other benefits for employees working directly for Foothill Transit. The plan was modified in October 2013 and March 2014 by Board action. The following modification is recommended to the plan:

Compensation - Under the adopted management compensation plan, annual evaluations will take place in June of each year with any compensation adjustments effective July 1 of that year. Compensation adjustments consisting of raises or promotions will then be applied, including any deferred compensation, to employees by the first full payroll in July. The salary ranges will be adjusted annually in May according to the annual Consumer Price Index (CPI) for Los Angeles County.

- Key Performance Indicators Foothill Transit's key performance indicators are an indication of the quality of service provided. In order to ensure that all staff members are keenly focused on these key performance indicators, a component of their annual compensation adjust will be directly tied to the achievement of set target for these indicators as follows. Annual compensation adjustments will include a one percent increase if at least seven of nine Key Performance Indicator (KPI) goals are met. If Foothill Transit meets six of nine KPIs then all employees will receive a one-half percent increase. If fewer than six KPIs are met for the year then employees will receive no compensation adjustment in this category.
- Individual Performance Goals Achievement of individual performance goals
  are under the direct control of employees and superior performance should be
  recognized. In this category, an increase of up to two percent of salary will be
  granted based on the achievement of individual annual goals. These
  performance goals are determined between the employee and their supervisor
  prior to the beginning of the fiscal year and approved by the Executive Director
  every June.



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- Developmental Program It is anticipated that some employees will be hired at the lower end of their pay range. As they perform their jobs and enhance their skill set, they will be become more valuable to the organization and their compensation should reflect this added value. Accordingly, developmental compensation increases will be granted as follows: An employee in the lowest quarter of the salary range will receive a three percent increase; an employee in the second lowest quarter of the salary range will receive a two percent increase; an employee in the second highest quarter of the salary range will receive a one percent increase; and an employee in the highest quarter of the salary range will receive no increase. To qualify for a developmental increase an employee must receive a satisfactory rating (3 or better out of 5) on their annual evaluation.
- Educational Advancement Foothill Transit places great emphasis on the
  achievement of advanced education. This commitment is reflected in the
  education reimbursement program. Employees who earn advanced degrees
  bring additional skills to the organization. In recognition of the these additional
  skills, a one-time increase in base compensation of five percent shall be granted
  upon achievement of a bachelor's degree, master's degree or doctoral degree in
  a field of study that is relevant to the mission of Foothill Transit.

Employees for whom these compensation adjustments would result in them exceeding the maximum of their particular salary range will not receive an adjustment to their base salary. Those employees will instead be eligible for a one-time stipend in an amount equivalent to the annual compensation adjustment that would have been awarded had they not been at the top of their particular salary range.

The proposed change to the management compensation program are attached.

# **Budget Impact**

If approved, funds will be programmed in Foothill Transit's budget each fiscal year to facilitate this modification to the Staff Compensation Program. In FY 2015, the salary increases are projected to result in a maximum budget impact of \$189,000.

Sincerely,

Kevin McDonald

Deputy Executive Director

Attachment

Doran J. Barnes



## **Foothill Transit Employee Compensation Program**

Adopted March 21, 2014 April 25, 2015

Foothill Transit's employee compensation plan is described below. The Foothill Transit Board reserves the right to modify or change this plan at its sole discretion at any time. The Executive Director is charged with administering this program.

Please note that while Foothill Transit has been in existence for 25 years, it is just beginning as an employer. This program has been crafted with great care. Employee should fully understand that changes to this program are highly likely and should be fully expected as Foothill Transit gains experience as an employer. Further, the Affordable Health Care Act is expected to require changes to health plan coverages. Again, employees should expect changes in the future.

## **Pay Grades**

Foothill Transit shall utilize the following pay grades and ranges. Employees may be hired at any point within these pay ranges at the discretion of the Executive Director and subject to overall budget limitations:

|   | Bi Weekly<br>Min   | Bi Weekly<br>Max   | Annual<br>Minimum    | Annual<br>Maximum     | Position Type                                 |
|---|--------------------|--------------------|----------------------|-----------------------|---|
| Foothill Transit Grade 8                          | \$2,885            | \$5,692            | \$80,000             | \$148,000             | Department Director                           |
| Foothill Transit Grade 7 Foothill Transit Grade 6 | \$2,308<br>\$1,885 | \$4,231<br>\$3,115 | \$60,000<br>\$49,000 | \$110,000<br>\$81,000 | Department Manager<br>Technical Staff         |
| Foothill Transit Grade 5                          | \$1,654            | \$2,500            | \$43,000             | \$65,000              | Technical Support                             |
| Foothill Transit Grade 4 Foothill Transit Grade 3 | \$1,385<br>\$1,154 | \$2,115<br>\$1,769 | \$36,000<br>\$30,000 | \$55,000<br>\$46,000  | Administrative<br>Support<br>Clerical Support |

Compensation for the Executive Director shall be set at the sole discretion of the Board. Compensation for the Deputy Executive Director shall not be less than 65 percent of the compensation of the Executive Director and not more than 80 percent of the compensation of the Executive Director



# **Positions by Pay Grade**

Foothill Transit positions are assigned to the following pay grades:

|  | Department     | Pay Grade |
|--|----------------|-----------|
| Administrative Assistant                       | Administration | Grade 3   |
| Receptionist                                   | Administration | Grade 3   |
| Marketing Assistant                            | Marketing      | Grade 3   |
| Facilities Administrative Assistant            | Facilities     | Grade 3   |
| Operations and Customer Services Assistant     | Operations     | Grade 3   |
| •  |                |           |
| Accounting Clerk                               | Finance        | Grade 4   |
| Records Specialist                             | Procurement    | Grade 4   |
| Staff Accountant                               | Finance        | Grade 5   |
| Fare Technology Specialist                     | Finance        | Grade 5   |
| Maintenance Quality Assurance Inspector        | Maintenance    | Grade 5   |
| Marketing and Communications Coordinator       | Marketing      | Grade 5   |
| Quality Assurance Inspector                    | Operations     | Grade 5   |
| Quality Assurance Analyst                      | Operations     | Grade 5   |
| Human Resources Manager                        | Administration | Grade 6   |
| Facilities Manager                             | Facilities     | Grade 6   |
| Grant Specialist                               | Finance        | Grade 6   |
| Project Accountant                             | Finance        | Grade 6   |
| Senior Accountant                              | Finance        | Grade 6   |
| New Media and Customer Relations Coordinator   | Marketing      | Grade 6   |
| Maintenance and Vehicle Technology Manager     | Maintenance    | Grade 6   |
| Help Desk Administrator                        | I.T.           | Grade 6   |
| IT Application Specialist                      | I.T.           | Grade 6   |
| Safety Compliance Coordinator                  | Operations     | Grade 6   |
| Transit Planner                                | Planning       | Grade 6   |
| Board Support Manager/Executive Assistant      | Administration | Grade 7   |
| Government Relations Manager                   | Administration | Grade 7   |
| Construction Project Manager                   | Facilities     | Grade 7   |
| Finance Manager                                | Finance        | Grade 7   |
| Manager of Community Engagement                | Marketing      | Grade 7   |
| Network Manager                                | I.T.           | Grade 7   |
| Procurement Manager                            | Procurement    | Grade 7   |
| Operations Contract Manager                    | Operations     | Grade 7   |
| Transit Planning Manager                       | Planning       | Grade 7   |
| Director of Procurement                        | Procurement    | Grade 8   |
| Director of Government Relations               | Administration | Grade 8   |
| Director of Facilities                         | Facilities     | Grade 8   |
| Director of Customer Relations                 | Administration | Grade 8   |
| Director of Maintenance and Vehicle Technology | Maintenance    | Grade 8   |
| Director of Marketing and Communications       | Marketing      | Grade 8   |
| Director of Information Technology             | I.T.           | Grade 8   |
| Director of Planning                           | Planning       | Grade 8   |
| Director of Finance                            | Finance        | Grade 8   |



**Director of Customer Service and Operations** 

Operations

Grade 8

### **Internship Program**

As part of Foothill Transit's commitment to workforce development, Foothill Transit has created an internship program. The internships allow students to gain valuable skills and knowledge. In addition, the interns support Foothill Transit in achieving its mission. Interns work an average of 20 hours per week and would be paid \$15.00 per hour.

#### **Vacation Time**

Foothill Transit shall provide vacation time to all full-time employees at the following rates per

0-5 years of Service 3.08 hours per pay period, which equates to 80 hours per

year or two weeks per year

5-10 years of Service 4.61 hours per pay period, which equates to 120 hours per

year or three weeks per year

10-15 years of service 6.15 hours per pay period, which equates to 160 hours per

year or four weeks per year

15+ years of service 7.69 hours per pay period, which equates to 200 hours per

year or five weeks per year

Years of service shall include time worked as a Foothill Transit employee and time worked for a Foothill Transit operating and/or management contract for the period in which the employee was assigned full-time to serving Foothill Transit. Service does not need to be consecutive.

Maximum accrual is two times the annual vacation amount or 280 hours, whichever is less.

In December of each year, employees may cash out up to one half of their vacation balance or 80 hours, whichever is less. To be eligible for the cash out option, the employee must have taken at least 40 hours of vacation time in the prior twelve months.

Employees hired during calendar year 2013 may take up to 40 hours of vacation time in advance of earning vacation time. This accommodation will only be provided during calendar year 2013.

#### **Holidays**

Foothill Transit shall observe the following holidays:



- Martin Luther King Day
- President's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving
- Day after Thanksgiving

In addition, Foothill Transit will observe a holiday period beginning on December 24<sup>th</sup> of each year and ending on January 1<sup>st</sup>. During this time, the administrative offices will be closed. The specific days for this holiday period will be established at the beginning of each fiscal year. The specific number of days and total hours of holiday time will vary from year to year. It is anticipated a flex day will fall within this period for most employees, most years and will be accounted for as part of the total time away from work during this period.

Foothill Transit will grant paid holiday time off to all eligible employees immediately upon assignment to full-time status. Holiday pay will be calculated based on the employee's straight-time pay rate (as of the date of the holiday) times the number of hours the employee would otherwise have worked on that day. Part-time employees are not eligible for holiday pay.

#### **Sick Leave**

3.69 hours per pay period, which equates to 12 days per year.

#### **Work Hours and Schedules**

Management and administrative employees will work a 9/80 flex schedule with every other Monday off. Work hours will be as follows:

| Tuesday through Friday | 7:30 a.m. to 5:30 p.m. | Lunch: 12:00 p.m. to 1:00 |
|------------------------|------------------------|---------------------------|
|                        |                        | p.m.                      |
| First Monday:          | Office closed          |                           |
| Second Monday          | 7:30 a.m. to 4:30 p.m. | Lunch: 12:00 p.m. to 1:00 |
| -                      |                        | p.m.                      |

Certain positions in the Customer Service and Operations team may be assigned alternate schedules due to operational hours of the administrative office.

#### **Health Benefits**



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Foothill Transit shall pay 100% of the lowest cost California Choice HMO 15 health plan (\$15 dollar office co-pay) provided for the employee and either a spouse/domestic partner or children. Full family coverage shall be made available. The employee shall be responsible for the additional cost of family coverage.

Foothill Transit shall pay 100% of the cost of dental, vision and chiropractic care for the employee and either a spouse/domestic partner or children. Full family coverage shall be made available. The employee shall be responsible for the additional cost of family coverage.

In order to encourage good health, the cost of flu shots for employees and their dependents covered by the Foothill Transit group medical health plans are eligible to receive reimbursement annually for the administration of the flu shot.

#### Life Insurance

Foothill Transit shall provide life insurance at one times annual salary. Per United States Internal Revenue requirements, the premium for insurance in excess of \$50,000 per year is considered taxable income. Employees will be responsive for this tax liability. A payroll deduction will be made each pay period related to this tax liability.

#### **Retirement Benefits**

From the date of hire until June 30, 2014, Foothill Transit shall contribute an amount equal to nine percent of the employee's gross earnings to a defined contribution retirement account.

Beginning July 1, 2014, Foothill Transit shall contribute an amount equal to seven percent of the employee's bi-weekly compensation to a defined contribution retirement plan. In addition, Foothill Transit will match 100 percent of employee contributions up to two percent of bi weekly compensation to this retirement plan.

## **Tuition Reimbursement**

Employees shall be eligible for tuition reimbursement for classes related to professional positions at Foothill Transit. A grade of "C" of better must be achieved to obtain reimbursement. The maximum annual reimbursement shall be \$5,250.



#### **Transit Bus Passes for Employees and Dependents**

Foothill Transit bus passes shall be provided to employees for their professional and personal use. Foothill Transit bus passes also shall be provided to all employees and their dependents.

Employees commuting via other transit providers at least eight times per month shall be provided transit passes for these other transit providers.

## **Length of Service Recognition**

Employees shall receive a one-time length of service payment as follows:

| 5 years of service                    | \$500   |
|---------------------------------------|---------|
| 10 years of service                   | \$750   |
| 15 years of service                   | \$1,000 |
| Each subsequent five years of service | \$1,000 |

Length of service shall include time worked as a Foothill Transit employee and time worked for a Foothill Transit operating and/or management contract for the period in which the employee was assigned full-time to serving Foothill Transit.

Amounts noted are gross pay and shall be treated as ordinary income, which is subject to appropriate taxes.

#### **Compensation Adjustments**

Under the adopted management compensation plan, annual evaluations will take place in June of each year with any compensation adjustments effective July 1 of that year. Compensation adjustments consisting of raises or promotions will then be applied, including any deferred compensation, to employees by the first full payroll in July. The salary ranges will be adjusted annually in May according to the annual Consumer Price Index (CPI) for Los Angeles County.

• Key Performance Indicators – Foothill Transit's key performance indicators are an indication of the quality of service provided. In order to ensure that all staff members are keenly focused on these key performance indicators, a component of their annual compensation adjust will be directly tied to the achievement of set target for these indicators as follows. Annual compensation adjustments will include a one percent increase if at least seven of nine Key Performance Indicator (KPI) goals are met. If Foothill Transit meets six of nine KPIs then all employees will receive a one-half percent increase. If fewer than six KPIs are met for the year then employees will receive no compensation adjustment in this category.

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